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# SHARING YOUR EXPERIENCE: HOW DO YOU PROTECT & SAVE LIVES?

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In order to convince federal officials that Public Safety Telecommunicators are “protective” occupations, we need you to include some personal stories about how you protect the safety and lives of the public and responders.

Here’s what APCO members are already writing about:

- **Assisting a caller in performing CPR, or instructing them on how to control bleeding;**
- **Providing special instructions for those suffering from an injury, electrocution, seizures, broken bones, or burns;**
- **Helping someone with lost children, or instructing someone in danger how to move to a safer location (due to fire, sinking car, other dangers);**
- **Negotiating with callers who are suicidal or violent;**
- **Detecting that a caller is in danger and has secretly called 9-1-1;**
- **Protecting responders by detecting scene safety issues (e.g. hearing the racking of a shotgun in the background), getting suspect descriptions, or identifying information about dangerous chemicals in the area; and**
- **Interfacing with poison control.**

If you have any questions, contact [gro@apointl.org](mailto:gro@apointl.org).