



# Public Safety Communications Common Incident Types for Data Exchange

APCO 2.103.2-2019

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# **EXECUTIVE SUMMARY**

As emergency communication centers around the country prepare for the implementation of Next Generation 9-1-1, it is imperative that interoperability between systems are consistent and efficient for the seamless management of calls for service. For many years the industry has been focused on radio communication, but now the environment calls for the many computer aided dispatch systems to easily transmit information between each other. In order, for that to happen, the emergency communications industry must develop a standardize methodology around how incidents are classified.

This ANS was originally developed and revised by a team of emergency communication professionals from around the country and provides the best representation of the many classification of incidents reported to public safety agencies. After an industry wide survey and review by the standards working group, the incident type codes listed below provide a baseline for seamless transfer of information between disparate systems and agencies.

## Chapter One

# INTRODUCTION

#### **SCOPE**

Incident type codes are used by ECCs (Emergency Communications Center) and public safety to classify events (incidents) that they are handling. These codes typically involve the use of a combination of alphanumeric characters that are only meaningful to a specific agency or region. This standard provides a list of Common Incident Type Codes for use by ECCs and public safety when sharing incident information with disparate agencies and authorized stakeholders.

# 1.1 Purpose.

The ability to efficiently share incident information between disparate ECCs and other authorized agencies is a critical component of public safety interoperability. An agency that is receiving information about an active incident must have some level of incident classification provided so that the type of situation being shared is understood. A standardized list of Incident Type Codes will therefore be necessary to facilitate effective incident exchange between ECC's and other authorized agencies<sup>1</sup>.

Creating a standardized incident type code list does NOT mean that an agency must change the codes they use internally. The intent is to have each agency map their internal codes to the standardized list. The ECC system Administrator will handle this code mapping process in the background within whatever call handling or incident creation system is most appropriate for their operation. No change in the agency's internal process for incident entry will be necessary.

When incidents are shared externally, the standardized codes will accompany an agency's internal code. If the agency receiving the incident is not familiar with the internal code, the standardized code will provide them with a general sense of the situation that must be handled.

The following is an example of how the Common Incident Type code can be utilized:

- ECC A receives a 9-1-1 call reporting a vehicle accident with unknown status of injury
- ECC A's CAD system assigns an agency specific incident code of Sig80-U
- ECC A's CAD system maps Sig80-U to the applicable standardized code of: MVAUNK (common code for motor vehicle accident unknown injury)
- ECC A sends the incident to ECC B
- ECC B receives the following: Common Incident Type Code MVAUNK
- ECC A Internal Type Code Sig80-U
- ECC A incident notes blue pickup truck in the median unknown injuries

<sup>&</sup>lt;sup>1</sup>May include entities such as Emergency Operations Centers, Fusion Centers, Federal agencies or Transportation agencies.

In the above example, ECC B has the ability to know that the "general" type of call they are receiving is a vehicle accident where the status of injury is unknown. Without the standardized incident type code, ECC B would be challenged to understand what 'Sig80-U" refers to.

It is also important to consider how Emergency Operations Centers (EOCs), Fusion Centers and other authorized agencies monitoring situational awareness/common operating pictures would make use of the standardized codes. ECC internal codes may be difficult for emergency mangers at a regional EOC to discern. During large scale incidents for example, it would be challenging if every "headache" call or every "larceny investigation" were to appear separately on the EOC mapping system using a variety of different incident type codes. In these cases, standardized codes will provide a way for incidents to be classified more efficiently before they display.

# **Chapter Two**

# **Incident Code Mapping Spreadsheet**

## 2.1 Incident Code Matrix Format.

The Incident Code mapping spreadsheet is a Microsoft Excel® file that lists the codes to be used when sharing incident information between disparate agencies. Additional notes and examples are provided for clarification.

## 2.2 Incident Code Matrix.

The following table contains the list of recommended standardized incidents codes to be used by agencies when sharing incident information:

INC CODE	INCIDENT DESCRIPTOR	ADDITIONAL NOTES/EXAMPLES
911H	911 HANG UP	911 hang-ups
9110PN	911 OPEN LINE	911 open line
ABDOM	ABDOMINAL PAIN OR PROBLEMS	Abdominal pain or problems
ABDUCTF	ABDUCTION FAMILY	Abduction/kidnapping by family member
ABDUCTNF	ABDUCTION NON-FAMILY	Abduction/kidnapping by non-family member
ABUSE	ABUSE	Child or Elder
ACCIND	INDUSTRIAL ACCIDENT	Includes entrapment in major machinery, industrial disasters
ACTSHOOT	ACTIVE SHOOTER	Active assailant
ADMIN	ADMINISTRATIVE	Includes follow-ups, DNA collection, citizen complaints, law escorts, request extra patrol
AIR	AIRCRAFT RELATED INCIDENTS INCLUDING REPORTED HIJACKING	Aircraft related incidents including reported hijacking
AIRINC	AIRPORT INCIDENT (NOT AIRCRAFT)	Incident at Airport - not aircraft related
ALIEN	IMMIGRATION	Immigration violation, illegal aliens
ALLERGIC	ALLERGIC REACTION, INSECT STINGS	Allergic reaction, insect stings
ALMA	ALARM AUDIBLE	
ALMB	COMMERCIAL ALARM	
ALMH	PANIC/DURESS/HOLD UP ALARM	
ALMR	RESIDENTIAL ALARM	
ALRBA	BURGLAR ALARM- AUDIBLE	Includes audible Intrusion alarms

ALRBOX	BOX ALARM	Pull box alarm for police, fire or EMS
ALRBS	BURGLAR ALARM - SILENT	Includes silent intrusion alarms
ALRCO	CARBON MONOXIDE	Carbon Monoxide
ALRCO2	FIRE ALARM - CO2	Carbon Dioxide
	AUTOMATED IMPLANTABLE	Automotod Imaglantable Conding
ALRDEFIB	CARDIAC DEFIBRILLATOR (AICD)	Automated Implantable Cardiac Defibrillator (AICD) alarm or event
	ALARM OR EVENT	Defibilitator (AICD) alarm or event
ALRF	GENERIC FIRE ALARM	Generic fire alarm
ALRGAS	FIRE ALARM - GAS	
ALRHEAT	FIRE ALARM - HEAT	
ALRKPAD	FIRE ALARM - KEYPAD	
ALRMED	MEDICAL ALARM	
ALRNGAS	FIRE ALARM - NAT GAS	Natural Gas
ALRPANA	PANIC ALARM AUDIBLE	Includes audible duress alarm
ALRPANS	PANIC ALARM SILENT	Includes silent duress alarm
ALRPROPN	FIRE ALARM - PROPANE	
ALRPULL	FIRE ALARM - PULL STATION	
ALRROBA	ROBBERY ALARM AUDIBLE	Includes hold up alarms
ALRROBS	ROBBERY ALARM SILENT	Includes hold up alarms
ALRU	ALARM UNK	Audible alarm unknown type
ALRVEH	VEHICLE ALARM	
ALRWTR	FIRE ALARM - WATER FLOW	includes sprinkler alarms
ALC	ADVANCED LIFE SUPPORT	Advantage Constitution
ALS	INCIDENT	Advanced Life Support incident
A B I I B A A I	ANUNAAL	Animal complaints including animal
ANIMAL	ANIMAL	rescue,
ASSAULT	WITH OR WITHOUT INJURY	With or without injury
ACCICT	ASSIST TO OTHER AGENCY OR	Assist to other agency or request for
ASSIST	REQUEST FOR MANPOWER	manpower
ATL	ATL	Attempt to Locate, BOLO
BACK	NON-TRAUMATIC	Non-traumatic
BARICADE	BARRICADED	Barricaded person, gunman etc
BIO	BIOLOGICAL THREAT	Biological threat
BITE	ANIMAL BITES OR ATTACK BY AN	Animal bites or attack by an animal
BITE	ANIMAL	Allillal bites of attack by all allillal
BLDCLPSE	COLLAPSED BUILDING INCLUDES	Collapsed building includes technical
BLUCLF3E	TECHNICAL RESCUE INCIDENTS	rescue incidents
BLEEDING	INCLUDES RECTAL, VAGINAL,	Includes rectal, vaginal, non-traumatic
BLEEDING	NON-TRAUMATIC	Includes rectal, vaginal, non-tradinatic
BLS	BASIC LIFE SUPPORT INCIDENT	Basic Life Support incident
BOMB	BOMB THREAT OR	Bomb threat or investigation
DOIVID	INVESTIGATION	Bollio tilleat of lilvestigation
BRGCLPSE	BRIDGE COLLAPSE	
BURGLARY	BURGLARY	Includes breaking and entering
DONGLANT	BONGLANT	incidents
BURN	BURNS	

	CARDIAC RELATED EVENT,	Cardiac related event, heart attack,
CARDIAC	HEART ATTACK, CHEST PAIN	chest pain
CARJACK	CARJACK	·
CDX	CIVIL DISPUTE	
CHENNICAL	INCLUDES CHEMICAL AND	Includes chemical and environmental
CHEMICAL	ENVIRONMENTAL INCIDENTS	incidents
CHESPAIN	CHEST PAIN NON-CARDIAC	Chest pain non-cardiac
CHOKE	CHOKING	
OUTACCT	PUBLIC ASSISTANCE, CITIZEN	Public assistance, citizen standby,
CITASST	STANDBY, PUBLIC SERVICE	public service
CIVDIS	CIVIL DISOBEDIENCE	Riot, sit-in, protests, organized actions
		Civil matters, codes enforcement
CIVIL	CIVIL	issues
CNTRFT	COUNTERFEIT MONEY	
COURT	COURT ORDER SERVE	
		Criminal impersonation of officer or
CRIMPS	IMPERSONATION	public official
		Driving with suspended license, no
CRIMTRAF	CRIMINAL TRAFFIC	valid operator's license
CRWD	LARGE, ROWDY CROWD	
CU1	CIVIL UNREST VIOLENT	
CU2	CIVIL UNREST NON-VIOLENT	
CU3	CIVIL UNREST INFORMATION	
CURFEW	CURFEW VIOLATION	
CUST	CUSTODIAL ISSUES	
DEATH	OBVIOUS DEATH, FOUND BODY	Obvious death, found body
DEATHNTF	DEATH NOTIFICATION	
DIABETIC	DIABETIC	
DIABETIC		
DISORD	DISORDERLY	Disorderly conduct or disturbance
DISVEH	DISABLED VEHICLE	
	PERSON DUMPING RUBBISH, IN	
DMPX	PROGRESS	
DROWN	DROWNING	
DRUGPAR	DRUG PARAPHERNALIA	Possession of drug paraphernalia
DRUGS	DRUGS	r essession of all ag paraphernana
		Driving while intoxicated, under the
DUI	DUI	influence
		Domestic dispute with violence, family
DVA	DOMESTIC VIOLENT	fight, assault
DVNA	DOMESTIC NON-VIOLENT	Domestic dispute non-violent, verbal
,	EDP, EMOTIONAL	
EDP	DISTURBANCE, ABNORMAL	EDP, emotional disturbance, abnormal
	BEHAVIOR	behavior
	INCLUDES STRUCK BY	
ELEC	LIGHTNING	Includes struck by lightning

ELECHZD	ELECTRICAL HAZARD	Includes all electrical problems
ELUDING	ELUDING	Eluding law enforcement
ENTRAP	INCLUDES ACCIDENTAL ENTRAPMENTS AND INACCESSIBLE INCIDENTS	Includes accidental entrapments and inaccessible incidents
ESCAPE	ESCAPE	Escaped prisoner
EXPLOS	EXPLOSION	
EXPOSURE	HEAT OR COLD EXPOSURE	Heat or cold exposure
EXTORT	EXTORT	Includes blackmail
EYE	EYE PROBLEMS OR INJURY	Eye problems or injury
FAIRC	FIRE AIRCRAFT	
FALL	FALL	Non traumatic fall
FALL	NON TRAUMATIC FALL	Non traumatic fall
FAM	FAMILY OFFENSE	
FAPT	FIRE APARTMENT	Multi-family dwelling, apartment building
FARSON	FIRE ARSON	
FAS	FELONIOUS ASSAULT - NO SUSPECT	
FASX	FELONIOUS ASSAULT - SUSPECT IN AREA	
FBRUSH	INCLUDES TRESS, BRUSH GRASS- CONTROLLED BURNS WITH NO STRUCTURAL EXPOSURE, OUTDOOR FIRES	Includes tress, brush grass-controlled burns with no structural exposure, outdoor fires
FELEC	FIRE ELECTRICAL	Includes arcing wires, shorted electrical equipment, light ballast, transformers.
FELEC	INCLUDES ARCING WIRES, SHORTED ELECTRICAL EQUIPMENT, LIGHT BALLAST, TRANSFORMERS	Includes arcing wires, shorted electrical equipment, light ballast, transformers
FFUEL	INCLUDES GAS STATIONS, FUEL REFINERY	Includes gas stations, fuel refinery
FIGHT	FIGHT	Includes verbal and physical disputes
FIREWRKS	FIREWORKS	Illegal use of fireworks
FMARINE	FIRE MARINE	Includes marine vessels & boats on waterways (for boats on land use FIRE VEHICLE)
FMARINE	INCLUDES MARINE VESSELS & BOATS ON WATERWAYS (FOR BOATS ON LAND USE FIRE VEHICLE)	Includes marine vessels & boats on waterways (for boats on land use FIRE VEHICLE)
FORCENTR	INCLUDES BREECH, FORCIBLE ENTRY REQUIRED FOR STRUCTURE, RESIDENTIAL LOCK OUTS	Includes breech, forcible entry required for structure, residential lock outs

FOTHER	INCLUDES OTHER TYPES NOT LISTED	Includes other types not listed
FRAUD	FRAUD	Includes forgery, fraud, bad checks, identity theft
FRAUD	FRAUD, BAD CHECKS, ID THEFT, COUNTERFEIT MONEY	
FREPORT	RESPONSE TO TAKE FIRE REPORT ONLY NO ACTIVE FIRE, INCIDENT NOT IN PROGRESS	Response to take fire report only no active fire, incident not in progress
FSMOKE	FIRE SMOKE	Includes fire investigations, smoke odors no flames seen
FSMOKE	INCLUDES FIRE INVESTIGATIONS, SMOKE ODORS NO FLAMES SEEN	Includes fire investigations, smoke odors no flames seen
FSTRU	INCLUDES SHEDS, ATTACHED GARAGES, HOUSE FIRES	Includes sheds, attached garages, house fires
FTRAILER	FIRE TRAILER	Single wide mobile home fires-double wide should use FIRE STRUCTURE
FTRAIN	ANY TYPE OF RAILWAY FIRE, LOCOMOTIVE, RAIL CAR, PASSENGER CAR, ETC.	Any type of railway fire, locomotive, rail car, passenger car, etc.
FTRASH	FIRE TRASH	Refuse fires, garbage cans, dumpsters
FTRASH	REFUSE FIRES, GARBAGE CANS, DUMPSTERS	Refuse fires, garbage cans, dumpsters
FTRUCK	INCLUDES LARGE VEHICLES SUCH AS RV, TRACTOR TRAILERS, DUMP TRUCKS, BUSES	Includes large vehicles such as RV, tractor trailers, dump trucks, buses
FUNK	FIRE UNKNOWN	
FUNK		
FVEH	FIRE VEHICLE	Includes small or medium size vehicles, passenger cars, SUV, vans, pick-up trucks
FVEH	INCLUDES SMALL OR MEDIUM SIZE VEHICLES, PASSENGER CARS, SUVS, VANS, PICK-UP TRUCKS	Includes small or medium size vehicles, passenger cars, SUVs, vans, pick-up trucks
GASLEAK	INCLUDES NATURAL GAS, LIQUID FUEL OR PROPANE LEAKS	Includes natural gas, liquid fuel or propane leaks
GASLEAKI	GAS LEAK INSIDE	
GASLEAKO	GAS LEAK OUTSIDE	
HARR	HARASSMENT	Includes intimidation
HATE	HATE CRIME	
HAZ	WIRES DOWN, OTHER NATURAL HAZARDS	
HAZMAT	HAZARDOUS MATERIALS	Hazardous materials incident can

MTLV	MENTAL PERSON VIOLENT	
MNTL	MENTAL PERSON NON-VIOLENT	
MISCON	MISCONDUCT	Includes conspiracy, falsifying information, plotting, other misconduct
MISBOATR	MISSING BOATER	Missing person(s) last seen on boat out on a waterway
MCI	MCI - TYPICALLY USED AS A CODE DECLARED BY INCIDENT COMMAND	MCI - typically used as a code declared by incident command
MAYDAY	IMMEDIATE ASSISTANCE REQUEST, EMERGENCY BACK-UP REQUEST	Immediate assistance request, emergency back-up request
MAYDAY	MAYDAY	Immediate assistance request, emergency back-up request
MAJORINC	MAJOR INCIDENT	Includes large-scale weather-related event, weapons of mass destruction event - typically used as a code declared by incident command
LIQUOR	LIQUOR VIOLATION	Includes selling to minors, underage drinking, over service
LARCENY	LARCENY	Includes larceny attempt, theft, pickpocketing
JUV	JUVENILE OFFENSE	
INVEST	INVESTIGATION	23.000 p 2.000, 2. 2 \( \times \) also delify
INTERNET	INTOXICATED	bullying Intoxicated person, drunk & disorderly
	INTERNET CRIMES	Obscene material, pornography, cyber
INFO	INFO	liberties Informational calls
IMP	IMPERSONATION	Includes indecent exposure, indecent
HOSTAGE	HOSTAGE	
HOMICIDE	HOMICIDE	Includes murder, criminally negligent homicide, manslaughter
HOLD	CITIZEN/SECURITY HOLDING SUSPECT	
HLP2	POLICE/FIRE/EMS NON- EMERGENCY	
HLP1	POLICE/FIRE/EMS IN TROUBLE	Severe steeding, laderations
HEMRG	HEMORRHAGE	Severe bleeding, lacerations
HEADACHE	(CBRN) HEADACHE	
	FUEL SPILL (>100 GALLONS), CHEMICAL, BIOLOGICAL, RADIOLOGICAL OR NUCLEAR	nuclear (CBRN)
	INCIDENT CAN INCLUDE LARGE	include large fuel spill (>100 gallons), chemical, biological, radiological or

MVA	MOTOR VEHICLE ACCIDENT, NO INJURY - CAN BE RECEIVED AS AUTOMATED CRASH	Motor vehicle accident, no injury - can be received as automated crash
	NOTIFICATION	notification
MVAHR	HIT & RUN	Vehicle accident hit & run
MVAINJY	MOTOR VEHICLE ACCIDENT WITH INJURY - CAN BE RECEIVED AS AUTOMATED CRASH NOTIFICATION, INCLUDES CAR, PEDESTRIAN, ATV ACCIDENTS	Motor vehicle accident with injury - can be received as automated crash notification, includes car, pedestrian, ATV accidents
MVAUNK	MVA UNK	Motor vehicle accident unknown injury can be received as automated crash notification
MVCP	MOTOR VEHICLE COLLISION ON PRIVATE PROPERTY	
NCIC	NCIC HIT	
NCRASLTWF	ASSAULT WITH WEAPON	Assault with Weapon
NCRCPRF	MEDICAL - CARDIOPULMONARY	Medical - Cardiopulmonary
	RESUSCITATION.	Resuscitation.
NCRELEV	RESCUE - ELEVATOR	Rescue - Elevator
NCRFACTR	APPROVED, FIELD INFUSION OF BLOOD PRODUCTS NECESSARY FOR LIFE-SAVING INTERVENTION	Approved, field infusion of blood products necessary for life-saving intervention
NCRMUAIDF	MUTUAL AID FIRE	Mutual Aid Fire
NCRNDE	NOTIFICATION EVENT, LOCAL ONLY, NO UNITS DISPATCHED.	Notification event, local only, no units dispatched.
NCRNONE	NONE - NO CODE FOUND	None - No Code Found
NCRTASKFORCE	TASK FORCE	Task Force
NCRTESTF	TEST CALL - FIRE	Test Call - Fire
NCRTRANS	TRANSPORTATION INCIDENT, INCLUDES, PLANES, TRAINS, SUBWAY, ETC.	Transportation Incident, includes, Planes, Trains, Subway, etc.
NEGLECT	NEGLECT	
NOISE	NOISE	Loud noise or music
OD	OVERDOSE - ACCIDENTAL, POISONING, ACCIDENTAL INGESTION	Overdose - accidental, poisoning, accidental ingestion
ODOR	ODOR INVESTIGATION - ANY TYPE	Odor investigation - any type
OPEN	UNSECURE-BLDG	Includes Open door, open window
ORDERV	ORDER VIOLATION	Domestic violence writ violation, order of protection, custody disputes
PANDEMIC	PANDEMIC FLU OR ILLNESS OUTBREAK, EPIDEMIC	Pandemic flu or illness outbreak, epidemic
PARKING	PARKING	Parking problems/complaints, handicap parking violation
PERFND	FOUND PERSON	Adults & children

PERMISS	MISSING PERSON	
PERSUSP	SUSPICIOUS PERSON	Includes prowler, peeping tom
PERUNCON	UNCONSCIOUS PERSON, INCLUDES FAINTING AND NEAR FAINTING	Unconscious person, includes fainting and near fainting
PERWANT	WANTED PERSON	Arrest warrant, fugitive information
PHANDLE	PANHANDLING	
PREG	PREGNANCY PROBLEMS, CHILDBIRTH, MISCARRIAGE	Pregnancy problems, childbirth, miscarriage
PROPFND	FOUND PROPERTY	Includes abandoned bicycles, found cell phones, purses
PROPLOST	LOST PROPERTY	
PROPSTLN	STOLEN PROPERTY	Includes retention of, transferring or receiving stolen property
PROW	PROWLER	
PUBWKS	PUBLIC WORKS / UTILITIES	Public works, utility company requests, transportation infrastructure
PURSUIT	PURSUIT	Includes vehicle or foot pursuits
RADIAT	INCLUDES NUCLEAR INCIDENTS	Includes nuclear incidents
RECKDRV	RECKLESS DRIVER	Careless driving and other driving offenses
REPO	REPO	Vehicle repossession
RESCUE	INCLUDES LOCK-INS, HIGH ANGLE RESCUE	Includes lock-ins, high angle rescue
RESIST	RESISTING ARREST	
RESP	DIFFICULTY BREATHING, SHORTNESS OF BREATH, RESPIRATORY ISSUE	Difficulty breathing, shortness of breath, respiratory issue
RESPARR	RESPIRATORY ARREST	
ROBBERY	ROBBERY	Includes strong arm and attempted robbery excludes car jacking
RUNAWAY	RUNAWAY	Includes thrown away children
SAR	SEARCH AND RESCUE	
SCH	SCHOOL OFFENSE	
SCRM	PERSON SCREAMING	
SEIZURE	INCLUDES CONVULSIONS	Includes convulsions
SEXOFFNS	SEX OFFENSE	Sexual offenses, assaults, rapes, sex abuse, molestation, incest
SHOOT	SHOOTING	
SHOPLIFT	SHOPLIFTING	
SICK	SICK PERSON NON-SPECIFIC, GENERAL ILLNESS, FLU	Sick person non-specific, general illness, flu
SLMP	PERSON SLUMPED IN VEHICLE	
SMOKING	SMOKING	Smoking violation
SOL	SOLICITORS	
STABBING	STABBING	

STDBY	POLICE, FIRE OR EMS	Police, Fire or EMS
STKX	STALKING WITH SUSPECT ON SCENE	
STROKE	STROKE OR CEREBRAL VASCULAR ACCIDENT (CVA)	Stroke or cerebral vascular accident (CVA)
SUBJSTP	SUBJECT STOP	
SUICIDE	SUICIDE	
SUICTHRT	ATTEMPT OR THREATENING SUICIDE	Attempt or threatening suicide
SUSP	SUSPICIOUS INCIDENT, CIRCUMSTANCES, UNKNOWN PROBLEMS	Suspicious incident, circumstances, unknown problems
TERROR	TERRORIST ACTIVITY	
THAZ	TRAFFIC HAZARD	Includes debris in roadway, black ice,
THREATS	THREATS	
TOW	TOW	
TRAIN	INCIDENTS OTHER THAN FIRES OR DERAILMENTS RELATED TO TRAINS	Incidents other than fires or derailments related to trains
TRAINDRL	TRAIN DERAIL	
TRANSFER	INTER-FACILITY TRANSFER, PALLIATIVE CARE. ALSO USED FOR TRANSFER OF APPARATUS BETWEEN JURISDICTIONS.	Inter-facility transfer, palliative care. Also used for transfer of apparatus between jurisdictions.
TRAUMA	TRAUMATIC INJURY INCLUDING HEAD INJURY	Traumatic injury including head injury
TRAUMAP	PENETRATING TRAUMA	Other than shooting or stabbing
TRESPASS	TRESPASS	
TROUBLE	UNKNOWN TYPE TROUBLE	Unknown type trouble
TRUANT	TRUANT	
TSTOP	TRAFFIC STOP	
VAG	VAGRANT/PANHANDLER	
VANDAL	VANDALISM	Vehicle tampering, graffiti, criminal mischief
VEHABND	ABANDONED VEH	
VEHASST	MOTORIST ASSIST	Assist to motorist includes vehicle lock outs
VEHLOCK	VEHICLE LOCK OUT	
VEHREC	RECOVERED VEHICLE	Recovered stolen vehicle
VEHSTLN	STOLEN VEHICLE	Includes Lo-Jack alerts
VEHSUSP	SUSPICIOUS VEHICLE	
VICE	VICE	Prostitution, gambling, betting, wagering, embezzlement
WARRANT	SEARCH WARRANT	
WATER	ALL WATER INCIDENTS, DIVING & SCUBA ACCIDENTS, BOAT/JET SKI ACCIDENT, WATER	All water incidents, diving & scuba accidents, boat/jet ski accident, water evacuations

	EVACUATIONS	
WEAPON	WEAPON VIOLATION	Brandishing a weapon, CCW, illegal discharge, displaying, drive by
WELFARE	MAN DOWN CHECK, WELFARE CHECK	Man down check, welfare check
WILDLIFE	WILDLIFE VIOLATIONS	Illegal hunting, game violations, fisheries
WIRES	WIRES DOWN	
XTRICATE	CONFINED SPACE RESCUE, VEHICLE EXTRICATION	Confined space rescue, vehicle extrication

# **ACRONYMS AND ABBREVIATIONS**

ANS American National Standards

ANSI American National Standards Institute

**APCO** Association of Public Safety Communications Officials

**CAD** Computer Aided Dispatch

**EOC** Emergency Operations Center

**ECC** Emergency Communication Centers

**SDC** Standards Development Committee

# **GLOSSARY**

**COMPUTER AIDED DISPATCH (CAD)**: Software to assist in initiating calls for service, dispatching, and maintaining the status of responding resources in the field.

**INCIDENT:** Real world event such as a motor vehicle accident, structure fire or illness. Incidents may be declared by an ECC or by a unit reporting from the field.

**INCIDENT TYPE CODE:** An acronym or other abbreviated combination of alphanumeric characters used to describe the nature of the real-world event that is being reported. Incident type codes typically differ between disparate ECCs and public safety agencies.

**EMERGENCY COMMUNICATIONS CENTER (ECC):** A facility equipped and staffed to receive emergency and nonemergency calls requesting public safety services via telephone and other communication devices. The FCC further defines a primary ECC as a facility to which 9-1-1 calls are routed directly from the 9-1-1 Control Office. A secondary ECC is defined as a facility to which 9-1-1 calls are transferred from a primary ECC.

# **ACKNOWLEDGMENTS**

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