“Through the RPL Program the direction of my career was defined, my understanding of my center increased, and I gained a network of friends that I can go to for direction and ideas when I need them.”

Sarah Hills, RPL

“Each of us came with an idea of what leadership was. We had all attended leadership classes previously. But, none of them was like this. This is where theory met the pavement.”

Charles Vitale, RPL, CPE
Learn to Manage

**RPL**

Registered Public-Safety Leader Program

**YOU:** Want to learn how to supervise and manage people. You may or may not have supervisory or management experience and may or may not be new to public safety communications.

**DURING THE RPL PROGRAM YOU WILL LEARN TO:**
- Manage organizations and change
- Communicate with confidence and clarity
- Develop your talent pool
- Build connections and consensus
- Enhance team performance
- Make a difference within our association and our industry
- Apply the skills sets learned for the betterment of our association and our industry

**COURSE FORMAT:** Six instructor-led online courses, from 6 to 10 weeks in duration.

**CURRICULUM:** Six modules, plus mandatory service project. Courses include: Communicating with Clarity; Managing Organizations and Change; Developing the Talent Pool; Building Connections and Consensus; Fostering Teamwork and Collaboration; and Exploring APCO the Organization.

**INSTRUCTORS:** APCO Institute staff and Registered Public-Safety Leaders

**Which Program is Right for You?**

Learn to Lead

**CPE**

Certified Public-Safety Executive Program

**YOU:** Are an experienced manager or supervisor and want to develop executive-level skills to become a leader at your agency or within the public safety communications industry as a whole.

**DURING THE CPE PROGRAM YOU WILL:**
- Explore the differences between managing and leading
- Learn how to initiate and manage organizational change
- Participate in intensive study and self-exploration to identify your own unique leadership style
- Use case studies from esteemed colleges and universities to challenge your new leadership skills
- Develop a network of like-minded public safety executives all committed to leading our industry forward

**COURSE FORMAT:** Two 12-week, instructor-led online courses, plus live 10-day capstone seminar at APCO Headquarters in Daytona Beach, Florida.

**CURRICULUM:** Readings and case studies from renowned leadership professionals and distinguished academic sources. Includes guided self-discovery and personal leadership assessment. Course titles are: Introduction to Executive Leadership; Defining Leaders; and Executive Leadership in Action.

**INSTRUCTORS:** Master’s and doctoral level professionals in the field of organizational development and leadership

**Which Program is Right for You?**

**Which Program is Right for You?**