



2020 Press Kit



## About APCO International

**Founded in 1935**, the Association of Public-Safety Communications Officials (APCO) International is the world's oldest and largest organization of public safety communications professionals and supports the largest U.S. membership base of any public safety association. APCO International provides public safety communications expertise, professional development, technical assistance, advocacy and outreach to benefit more than 35,000 members and the public. The corporate headquarters of the Association is located in Daytona Beach, Florida, with executive and government affairs offices located in Alexandria, Virginia.

### APCO International Headquarters

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F: (386) 322-2501  
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### Executive Offices

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Alexandria, VA 22314  
P: (571) 312-4400





## APCO Leadership

Executive Committee (2020-2021)



### President

Margie Moulin, RPL, CPE  
Director  
Emergency Communications of  
Southern Oregon  
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### First Vice President

Jason E. Kern, CPE  
Executive Director  
Southeast Emergency  
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### Second Vice President

Angela R. Bowen, RPL, CPE  
Manager, Curriculum Services Section  
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### Immediate Past President

Tracey M. Hilburn, RPL, ENP  
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Executive Director: **Derek K. Poarch**, Alexandria, VA; [poarchd@apcointl.org](mailto:poarchd@apcointl.org)



## Current Issues

What's Trending in the Public Safety Communications Industry



### 9-1-1 Location Accuracy

Locating wireless 9-1-1 callers presents a challenge for emergency communications centers (ECC), especially for indoor locations. APCO's work with industry partners helped lead the FCC to adopting new rules that will ensure ECCs have the information they need to find 9-1-1 callers.

More at [apcointl.org/government-relations/topics/911-location-accuracy/](https://apcointl.org/government-relations/topics/911-location-accuracy/)



### FirstNet

The First Responder Network Authority (FirstNet) was created by the Middle Class Tax Relief and Job Creation Act of 2012. FirstNet is responsible for implementing a nationwide, interoperable public safety broadband network. APCO played a key role in leading an extensive and successful lobbying effort to secure passage of this significant legislation.

More at [apcointl.org/government-relations/topics/firstnet/](https://apcointl.org/government-relations/topics/firstnet/)



### Recognizing the 9-1-1 Profession

9-1-1 professionals protect the lives of the general public and first responders every day. APCO works to ensure that public safety telecommunicators are properly recognized for their life-saving work and provided the resources they need to accomplish their missions.

More at [apcointl.org/government-relations/topics/soc-revision/](https://apcointl.org/government-relations/topics/soc-revision/)



### Cybersecurity

As advanced technologies become integrated into public safety communications networks, new and emerging cyber risks are an increasing concern. APCO develops resources and training materials to help ECCs prevent, detect, mitigate and respond to cyber threats.

More at [apcointl.org/cybersecurity/](https://apcointl.org/cybersecurity/)



### Next Generation 9-1-1

9-1-1 systems across the nation are dependable, but based upon decades-old technology. The vision of a Next Generation 9-1-1 system is for the ECC to be able to receive and process various forms of data from the public and other sources, including calls, texts, photos, videos and sensor information. APCO works to help prepare ECCs for broadband communications and ensure that NG9-1-1 and other emerging technologies are innovative, interoperable and cost-effective.

More at [apcointl.org/resources/ng911/](https://apcointl.org/resources/ng911/)



## Events

Annual Events Hosted by APCO International

### Annual Conference & Expo



APCO's Annual Conference & Expo is the premier event in public safety communications. More than 5,600 attendees and exhibitors come from across the globe to hear from industry experts, check out the latest products and network with peers.

[apco2021.org](https://apco2021.org)

### Emerging Technology Forum



This two-day meeting brings together leaders in emergency communications to discuss technologies that are on the horizon and address the challenges of the ever-changing landscape of public safety communications.

[techforum.apcointl.org](https://techforum.apcointl.org)

### Leader's Dinner



APCO International annually recognizes the leaders in public safety communications who have continued to advocate for our industry. Awards are presented for Leadership in Advocacy, Regulatory Service, Legislative Service and Advancing Communications Policy.

[leadersdinner.apcointl.org](https://leadersdinner.apcointl.org)

### Nexus



APCO's Annual Conference & Expo is the premier event in public safety communications. More than 5,000 attendees and exhibitors come from across the globe to hear from industry experts, check out the latest products and network with peers.

[apconexus.org](https://apconexus.org)



## Supporting the Industry

Recognition and Assistance for the Public Safety Communications Community



### Awards Program

#### Public Safety Communications Awards

APCO International presents awards to public safety communications personnel who have demonstrated the highest levels of personal and professional conduct and performance in the line of duty.

#### Technology Leadership Awards

These awards recognize communications centers that use technological advancements to benefit their center, employees and customers.

[www.apcointl.org/awards](http://www.apcointl.org/awards)



### NPSTW

#### National Public Safety Telecommunicators Week

**April 11-17, 2020**

This week-long event, held annually during the second week of April, honors telecommunications personnel in the public safety community.

[npstw.org](http://npstw.org)



### PSFA

#### Public Safety Foundation of America (PSFA)

The PSFA, a 501(c)(3) charitable organization established in January 2002, provides critical funding and technical support to communications centers and local emergency response officials.

[www.psfa.us](http://www.psfa.us)



### Scholarship Programs

APCO scholarships provide reimbursement to APCO Full, Associate and Agency Members for professional development and career advancement costs.

**The Silent Key Scholarship Program** honors individuals who, in their lifetime, contributed to the industry and association.

**The Commercial Advisory Council (CAC) Scholarship Program Fund** was created by the Commercial/Corporate Advisory Council as a means for its commercial members to give back to the public safety community.

[www.apcointl.org/scholarships](http://www.apcointl.org/scholarships)



## Public Safety Expertise

APCO Provides These Resources and Services

### Comm Center & 9-1-1 Services

APCO provides communications centers and telecommunicators with services, resources and technical experts on issues such as broadband, staffing and retention, interoperability and cybersecurity.

APCO Consulting  
Services (ACS)

APCO Project RETAINS  
Toolkit

ProCHRT Toolbox

Standards Development

### Frequency Coordination

AFC, APCO's Spectrum Management Division, provides comprehensive radio frequency coordination for communications centers. With the most experienced staff and the largest network of volunteer experts, AFC is the only organization that offers full radio frequency management services. APCO is the FCC's point of contact for interference below 512 MHz.

Frequency  
Coordination

Licensing Services

License Management

Engineering Services

### Training and Certification

The APCO Institute provides on-site, in-house and online courses covering topics critical to public safety professionals' development, from basic training to supervisory skills to emergency medical dispatch.

Certified Public-Safety  
Executive (CPE) Program

Registered Public-Safety  
Leader (RPL) Program

Agency Training Program  
Certification

Continuing Dispatch  
Education (CDE)

Guidecards





## Online Presence

APCO on the Web

[apcointl.org](http://apcointl.org)

APCO International Website

[911saveslives.org](http://911saveslives.org)

Celebrating 50 years of 9-1-1

[apco2021.org](http://apco2021.org)

APCO 2021 Annual Conference

[apcoenvision.org](http://apcoenvision.org)

Envision

[apconexus.org](http://apconexus.org)

APCO Nexus

[leadersdinner.apcointl.org](http://leadersdinner.apcointl.org)

Public Safety Leadership in Policy Awards Dinner

[njti-tert.org](http://njti-tert.org)

National Joint TERT Initiative (NJTI) Telecommunicator  
Emergency Response Taskforce (TERT)

[npstw.org](http://npstw.org)

National Public Safety Telecommunicators Week

[psc.apcointl.org](http://psc.apcointl.org)

PSC Magazine Online

[psconnect.org](http://psconnect.org)

PSConnect - Online Community

[psfa.us](http://psfa.us)

Public Safety Foundation of America

[techforum.apcointl.org](http://techforum.apcointl.org)

Emerging Technology Forum



## Stay Connected

Keep Up To Date With APCO News and Events.



### News Coverage

For current news about APCO International, visit:

[apcointl.org/about-apco/newsroom](http://apcointl.org/about-apco/newsroom)

[psc.apcointl.org/category/apco](http://psc.apcointl.org/category/apco)

External news relevant to the public safety communications industry can be found at:

[psc.apcointl.org](http://psc.apcointl.org)



### Publications

#### PSC – Public Safety Communications Magazine

As the official magazine of the APCO International, PSC is the authoritative source of information on public safety communications worldwide. Subscription to the magazine is a member benefit.

#### PSC eNews

PSC eNews is a weekly electronic newsletter providing industry updates and APCO news. Subscription is open to all interested in the public safety communications field.

#### Annual Report

APCO produces its annual report every July. See the most current report at [www.apcointl.org/annualreport](http://www.apcointl.org/annualreport)

### Follow Us

