

2022 Press Kit



# **About APCO International**

**Founded in 1935,** the Association of Public-Safety Communications Officials (APCO) International is the world's oldest and largest organization of public safety communications professionals and supports the largest U.S. membership base of any public safety association. APCO International provides public safety communications expertise, professional development, technical assistance, advocacy and outreach to benefit more than 35,000 members and the public. The corporate headquarters of the Association is located in Daytona Beach, Florida, with executive and government affairs offices located in Alexandria, Virginia.

#### **APCO International Headquarters**

J. Rhett McMillan, Jr. ,Building 351 N. Williamson Blvd. Daytona Beach, FL 32114 P: (386) 322-2500 P: (888) APCO911

F: (386) 322-2501

apco@apcointl.org

#### **Executive Offices**

Gregory T. Riddle Building 1426 Prince St. Alexandria, VA 22314 P: (571) 312-4400







President

Jason E. Kern, CPE \$\$
Executive Director
Southeast Emergency
Communications
Crystal Lake, IL
jkern@seecom911.org



First Vice President

Angela R. Bowen, RPL, CPE

Manager, Curriculum Services Section
Georgia Public Safety Training Center
Forsyth, GA

abowen@gpstc.org



**Second Vice President** 

Becky Neugent
E911 Communications Manager
Hilton Head Island Fire & Rescue
Hilton Head Island, SC
beckyn@hiltonheadislandsc.gov



**Immediate Past President** 

Margie Moulin, RP, CPE
Director
Emergency Communications of
Southern Oregon
Central Point, OR
Margie.Moulin@ecso911.com

Executive Director: Derek K. Poarch, Alexandria, VA; poarchd@apcointl.org





# **Current Issues**

What's Trending in the Public Safety Communications Industry



# 9-1-1 Location Accuracy

Locating wireless 9-1-1 callers presents a challenge for emergency communications centers (ECC), especially for indoor locations. APCO's work with industry partners helped lead the FCC to adopting new rules that will ensure ECCs have the information they need to find 9-1-1 callers.

More at apcointl.org/government-relations/topics/911-location-accuracy/



#### FirstNet

The First Responder Network Authority (FirstNet) was created by the Middle Class Tax Relief and Job Creation Act of 2012. FirstNet is responsible for implementing a nationwide, interoperable public safety broadband network. APCO played a key role in leading an extensive and successful lobbying effort to secure passage of this significant legislation.

More at apcointl.org/government-relations/topics/firstnet/



## Recognizing the 9-1-1 Profession

9-1-1 professionals protect the lives of the general public and first responders every day. APCO works to ensure that public safety telecommunicators are properly recognized for their life-saving work and provided the resources they need to accomplish their missions.

More at apcointl.org/government-relations/topics/soc-revision/



## Cybersecurity

As advanced technologies become integrated into public safety communications networks, new and emerging cyber risks are an increasing concern. APCO develops resources and training materials to help ECCs prevent, detect, mitigate and respond to cyber threats.

More at apcointl.org/cybersecurity/



#### **Next Generation 9-1-1**

9-1-1 systems across the nation are dependable, but based upon decadesold technology. The vision of a Next Generation 9-1-1 system is for the ECC to be able to receive and process various forms of data from the public and other sources, including calls, texts, photos, videos and sensor information. APCO works to help prepare ECCs for broadband communications and ensure that NG9-1-1 and other emerging technologies are innovative, interoperable and cost-effective.

More at apcointl.org/resources/ng911/





# **Events**

Annual Events Hosted by APCO International



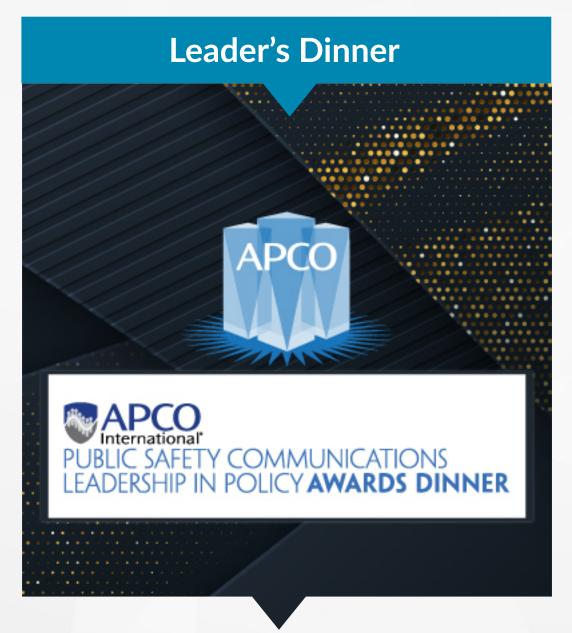
APCO's Annual Conference & Expo is the premier event in public safety communications. More than 5,600 attendees and exhibitors come from across the globe to AAnear from industry experts, check out the AAntest products and network with peers.

apco2022.org



This two-day meeting brings together leaders in emergency communications to discuss technologies that are on the horizon and address the challenges of the ever-changing landscape of public safety communications.

techforum.apcointl.org



APCO International annually recognizes the leaders in public safety communications who have continued to advocate for our industry. Awards are presented for Leadership in Advocacy, Regulatory Service, Legislative Service and Advancing Communications Policy.

leadersdinner.apcointl.org







APCO's Annual Conference & Expo is the premier event in public safety communications. More than 5,000 attendees and exhibitors come from across the globe to hear from industry experts, check out the latest products and network with peers.

apconexus.org





# Supporting the Industry

Recognition and Assistance for the Public Safety Communications Community



# **Awards Program**

#### **Public Safety Communications Awards**

APCO International presents awards to public safety communications personnel who have demonstrated the highest levels of personal and professional conduct and performance in the line of duty.

#### **Technology Leadership Awards**

These awards recognize communications centers that use technological advancements to benefit their center, employees and customers.

www.apcointl.org/awards



### **NPSTW**

### National Public Safety Telecommunicators A Week

April 10-16, 2022

This week-long event, held annually during
Athe second week of April, honors At
elecommunications personnel in the public A
safety community.

npstw.org



### **PSFA**

#### Public Safety Foundation of America (PSFA)

The PSFA, a 501(c)(3) charitable organization established in January 2002, provides critical funding and technical support to communications centers and local emergency response officials.

www.psfa.us



# **Scholarship Programs**

APCO scholarships provide reimbursement to APCO Full, Associate and Agency Members for professional development and career advancement costs.

The Silent Key Scholarship Program honors individuals who, in their lifetime, contributed to the industry and association.

The Commercial Advisory Council (CAC)
Scholarship Program Fund was created by
the Commercial/Corporate Advisory Council
as a means for its commercial members to
give back to the public safety community.

www.apcointl.org/scholarships





#### Comm Center & 9-1-1 Services

APCO provides communications centers and telecommunicators with services, resources and technical experts on issues such as broadband, staffing and retention, interoperability and cybersecurity.

APCO Consulting Services (ACS)

APCO Project RETAINS

Toolkit

**ProCHRT Toolbox** 

Standards Development

# **Frequency Coordination**

AFC, APCO's Spectrum Management Division, provides comprehensive radio frequency coordination for communications centers. With the most experienced staff and the largest network of volunteer experts, AFC is the only organization that offers full radio frequency management services. APCO is the FCC's point of contact for interference below 512 MHz.

Frequency Coordination

**Licensing Services** 

License Management

**Engineering Services** 

# **Training and Certification**

The APCO Institute provides on-site, in-house and online courses covering topics critical to public safety professionals' development, from basic training to supervisory skills to emergency medical dispatch.

Certified Public-Safety
Executive (CPE) Program

Registered Public-Safety Leader (RPL) Program

Agency Training Program

Certification

Continuing Dispatch Education (CDE)

Guidecards





apcointl.org

**APCO International Website** 

npstw.org

National Public Safety Telecommunicators Week

techforum.apcointl.org

**Emerging Technology Forum** 

psc.apcointl.org

**PSC** Magazine Online

apconexus.org

**APCO Nexus** 

psconnect.org

**PSConnect - Online Community** 

psfa.us

**Public Safety Foundation of America** 

apco2022.org

**APCO 2022 Annual Conference** 

leadersdinner.apcointl.org

Public Safety Leadership in Policy Awards Dinner

njti-tert.org

National Joint TERT Initiative (NJTI) Telecommunicator Emergency Response Taskforce (TERT)





# **Stay Connected**

Keep Up To Date With APCO News and Events.



# **News Coverage**

For current news about APCO International, visit:

apcointl.org/about-apco/newsroom

psc.apcointl.org/category/apco

External news relevant to the public safety communications industry can be found at:

psc.apcointl.org

## Follow Us















# **Publications**

#### **PSC** – Public Safety Communications Magazine

As the official magazine of the APCO International, *PSC* is the authoritative source of information on public safety communications worldwide. Subscription to the magazine is a member benefit.

#### **PSC eNews**

PSC eNews is a weekly electronic newsletter providing industry updates and APCO news. Subscription is open to all interested in the public safety communications field.

#### **Annual Report**

APCO produces its annual report every July. See the most current report at www.apcointl.org/annualreport

