

Call Processing Incidents Involving Veterans with PTSD

SEMINAR DESCRIPTION

This course provides information regarding the challenges that returning military veterans are facing and to prepare Telecommunicators for the possibility of interaction with Veterans in crisis. The focus is on Veterans suffering from Post-Traumatic Stress Disorder or Traumatic Brain Injury.

REGISTRATION

Visit our website at:

http://www.apcointl.com/institute/schedule_registration.html

Registration Policy and Fees:

- Your method of payment MUST accompany your registration.
- Payments received in less than 10 days of the start date of the class will be subject to a late fee of \$25.
- Any registration received within ten (10) days of the class start date of the course is subject to a \$25.00 late registration fee.
- Registrations cancelled more than 21 days prior to the start of the scheduled course will receive a refund minus a \$25.00 administrative fee. Cancellations less than 21 days before the class will receive a 50% tuition refund.
- Only one (1) transfer or substitution is allowed. Transfer fee: \$50.00 A late fee of \$25 will apply if applicable
- Complete registration Policy is available upon request.

CO-HOST INFORMATION

Host: North Central Texas Council of Governments
Contact: Lysa Baker
lbaker@nctcog.org
Ph. (405) 519-2273

CLASS INFORMATION

Class #: 51873
Date: February 21, 2019
Time: 8:00am – 5:00pm
Tuition: **\$199.00**
***APCO Full and Commercial Members receive a \$20 discount*
Location: North Central Council of Governments 9-1-1 Division
(Centerpoint III) Suite 226
600 Six Flags Dr.
Arlington, TX 76011

LODGING *

LaQuinta Inn and Suites

825 N. Watson Rd.
Arlington, TX 76011
Ph. (817) 640-4142
1 mile from class site

Hyatt Place Arlington

2380 E. Road to Six Flags Dr.
Arlington, TX 76011
Ph. (817) 649-7676
1 mile from class site

**Lodging suggested by host agency*

Airport: Dallas-Ft. Worth (DFW)
18 minutes from class site