

2017 - 2018 Press Kit



About APCO International

Founded in 1935, the Association of Public-Safety Communications Officials (APCO) International is the world’s oldest and largest organization of public safety communications professionals and supports the largest U.S. membership base of any public safety association. APCO International provides public safety communications expertise, professional development, technical assistance, advocacy and outreach to benefit more than 30,000 members and the public. The corporate headquarters of the Association is located in Daytona Beach, Florida with executive and government affairs offices located in Alexandria, Virginia.

APCO International Headquarters
J. Rhett McMillan, Jr. ,Building
351 N. Williamson Blvd.
Daytona Beach, FL 32114
P: (386) 322-2500
P: (888) APCO911
F: (386) 322-2501
apco@apcointl.org

Executive Offices
Gregory T. Riddle Building
1426 Prince St.
Alexandria, VA 22314
P: (571) 312-4400





APCO Leadership

Executive Committee (2017-2018)



President

Martha K. Carter, ENP
9-1-1 Administrator
Caddo Parish 9-1-1 Communications
District
Shreveport, LA
mcarter@caddo911.org



First Vice President

Holly E. Wayt, ENP, RPL
Communications Manager
Westerville Communications Div.
Westerville, OH
holly.wayt@westerville.org



Second Vice President

Tracey M. Hilburn, RPL, ENP
Director
Bossier Parish 9-1-1
Communications Dis #1
Benton, LA
hilburn911@bellsouth.net



Immediate Past President

Cheryl J. Greathouse, RPL
Director, Instructional Services
Georgia Public Safety Training Center
1000 Indian Springs Dr.
Forsyth, GA
cgreathouse@gpstc.org

Executive Director: Derek K. Poarch, Alexandria, VA; poarchd@apointl.org



Current Issues

What's Trending in the Public Safety Communications Industry



9-1-1 Location Accuracy

Locating wireless 9-1-1 callers presents a challenge for 9-1-1 call centers, especially for indoor locations. APCO's work with industry partners helped lead the FCC to adopting new rules that will ensure PSAPs have the information they need to find 9-1-1 callers.

More at apointl.org/advocacy/topics/911-location-accuracy.html



FirstNet

The First Responder Network Authority (FirstNet) was created by the Middle Class Tax Relief and Job Creation Act of 2012. FirstNet is responsible for implementing a nationwide, interoperable public safety broadband network. APCO played a key role in leading an extensive and successful lobbying effort to secure passage of this significant legislation.

More at www.apointl.org/advocacy/topics/firstnet.html



Recognizing the 9-1-1 Profession

9-1-1 professionals protect the lives of the general public and first responders every day. APCO works to ensure that public safety telecommunicators are properly recognized for their life-saving work and provided the resources they need to accomplish their missions.

More at apointl.org/advocacy/topics/soc-revision.html



Cybersecurity

As advanced technologies become integrated into public safety communications networks, new and emerging cyber risks are an increasing concern. APCO develops resources and training materials to help PSAPs prevent, detect, mitigate and respond to cyber threats.

More at apointl.org/advocacy/topics/cybersecurity.html



Next Generation 9-1-1

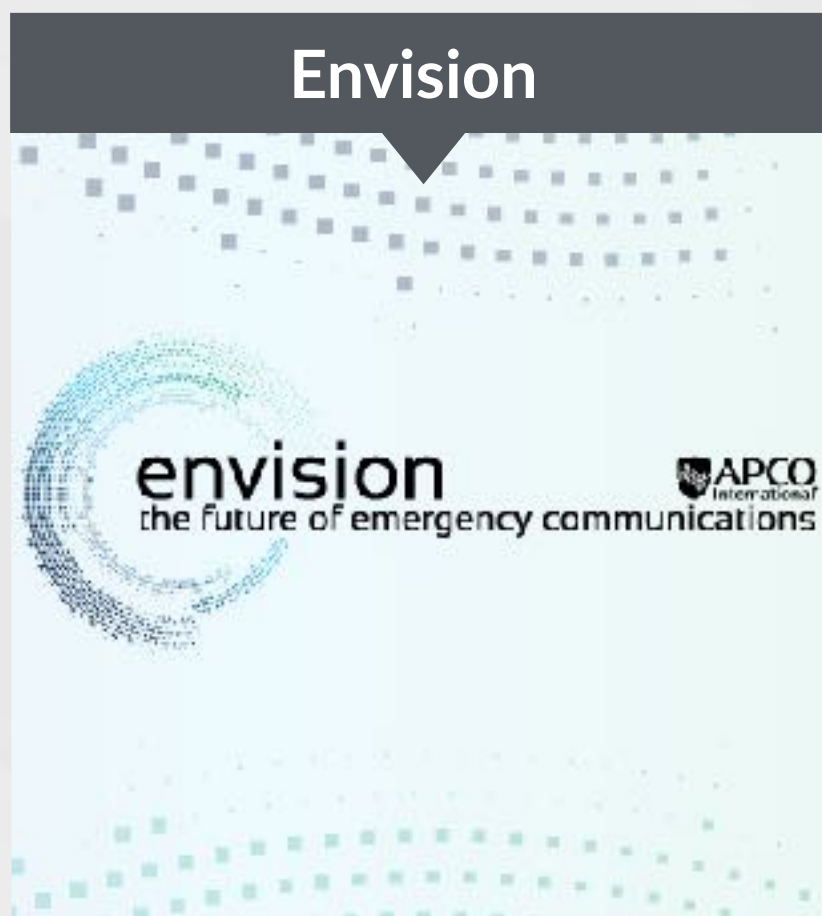
9-1-1 systems across the nation are dependable but based upon decades-old technology. The vision of a Next Generation 9-1-1 system is for the PSAP to be able to receive and process various forms of data from the public and other sources, including calls, texts, photos, videos and sensor information. APCO works to help prepare PSAPs for broadband communications and ensure that Next Generation 9-1-1 and other emerging technologies are innovative, interoperable and cost-effective.

More at apointl.org/resources/next-generation-communications-systems.html



Events

Annual Events Hosted by APCO International



January 16, 2018, Austin, TX
February 15, 2018, Nashville, TN

This one-day event is for managers and executives of today and tomorrow looking to get quickly up to speed on the very latest and most relevant topics to prepare for the future of emergency communications.

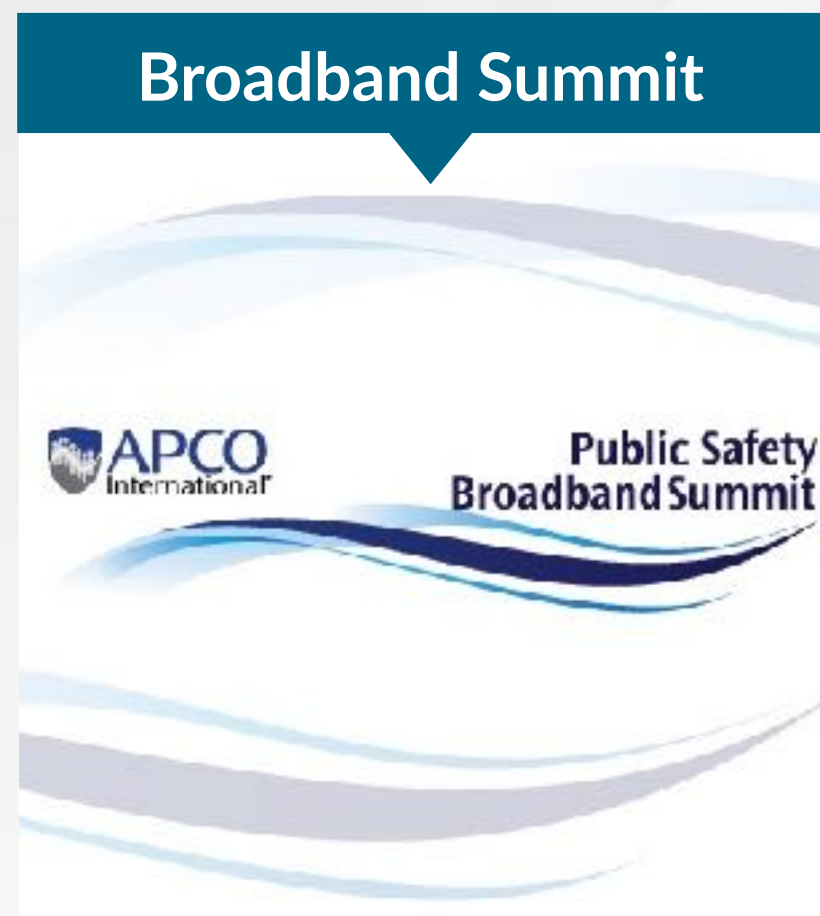
apcoenvision.org



Fall 2018

This two-day meeting, held in different regions of the U.S., brings together leaders in public safety communications to discuss technologies that are on the horizon and address the challenges of the ever-changing landscape of public safety communications.

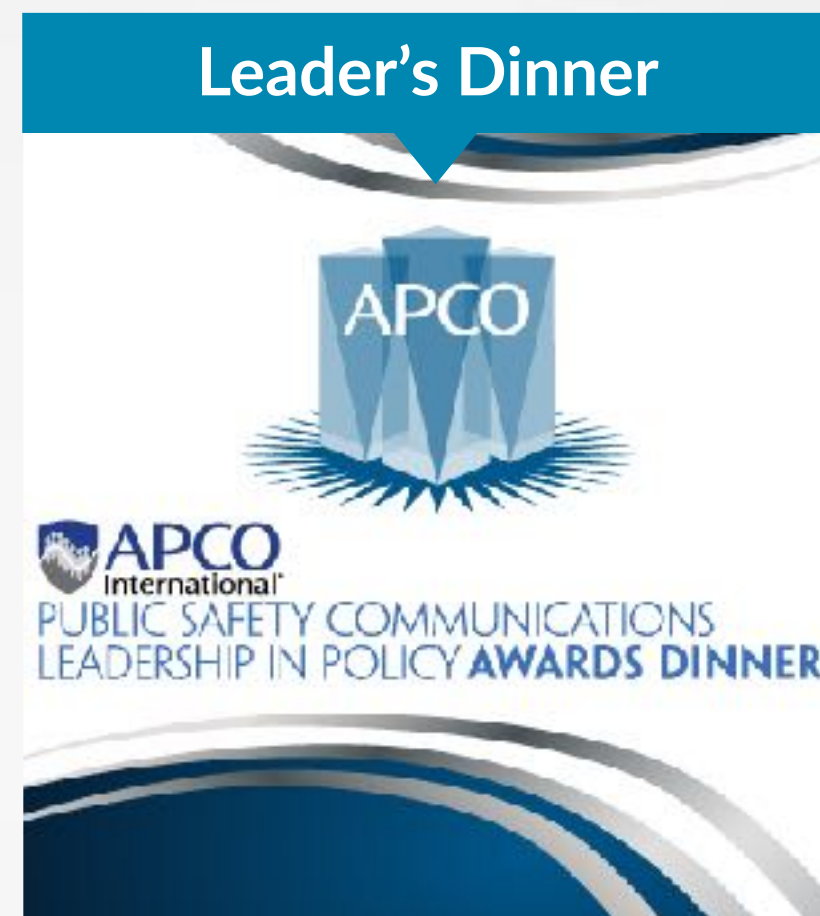
techforum.apcointl.org



May 2018, Washington, DC

APCO's Annual Public Safety Broadband Summit provides a forum for technology experts, policy leaders, industry partners, wireless service providers, and public safety professionals to discuss timely issues affecting the deployment of the FirstNet nationwide public safety broadband network.

broadbandsummit.apcointl.org



May 2018, Washington, DC

APCO International annually recognizes the leaders in public safety communications who have continued to advocate for our industry. Awards are presented for Leadership in Advocacy, Regulatory Service, Legislative Service, and Advancing Communications Policy.

leadersdinner.apcointl.org



August 5-8, 2018, Las Vegas, NV

APCO's Annual Conference & Expo is the premier event in public safety communications. More than 5,000 attendees and exhibitors come from across the globe to hear from industry experts, check out the latest products and network with peers.

apco2018.org





Supporting the Industry

Recognition and Assistance for the Public Safety Communications Community



Awards Program

Public Safety Communications Awards
APCO International presents awards to public safety communications personnel who have demonstrated the highest levels of personal and professional conduct and performance in the line of duty.

Technology Leadership Awards

These awards recognize communications centers that use technological advancements to benefit their center, employees and customers.

www.apcointl.org/awards



NPSTW

National Public Safety Telecommunicators Week

April 8-14, 2018

This week-long event, held annually during the second week of April, honors telecommunications personnel in the public safety community.

npstw.org



PSFA

Public Safety Foundation of America (PSFA)

The PSFA, a 501(c)(3) charitable organization established in January 2002, provides critical funding and technical support to public safety answering points (PSAPs) and local emergency response officials.

www.psfa.us



Scholarship Programs

APCO Scholarships provide reimbursement to APCO Full, Associate and Agency Group Members for professional development and career advancement costs.

The Silent Key Scholarship Program honors individuals who, in their lifetime, contributed to the industry and association.

The Commercial Advisory Council (CAC) Scholarship Program Fund was created by the Commercial/Corporate Advisory Council as a means for its commercial members to give back to the public safety community.

www.apcointl.org/scholarships



Public Safety Expertise

APCO Provides These Resources and Services

Comm Center & 9-1-1 Services

APCO provides public safety communications centers with services, resources and technical experts on issues such as broadband, narrowbanding, 800MHz, interoperability, telematics and cybersecurity.

APCO Consulting Services (ACS)

APCO Project RETAINS Toolkit

ProCHRT Toolbox

Standards Development

Frequency Coordination

AFC, APCO's Spectrum Management Division, provides comprehensive radio frequency coordination for public safety agencies. With the most experienced staff and the largest network of volunteer experts, AFC is the only organization that offers full radio frequency management services. APCO is the FCC's point of contact for interference below 512 MHz.

Frequency Coordination

Licensing Services

License Management

Engineering Services

Training

The APCO Institute provides on-site, in-house and online courses covering topics critical to public safety professionals' development, from basic training, to supervisory skills to emergency medical dispatch.

Certified Public-Safety Executive (CPE) Program

Registered Public-Safety Leader (RPL) Program

Agency Training Program Certification

Continuing Dispatch Education (CDE)

Guidecards





Online Presence

APCO on the Web

apointl.org

APCO International Website

appcomm.org

Application Community (AppComm)

apco2018.org

APCO 2018 Annual Conference

apcoenvision.org

Envision

broadbandsummit.apointl.org

Public Safety Broadband Summit

leadersdinner.apointl.org

Public Safety Leadership in Policy Awards Dinner

njti-tert.org

National Joint TERT Initiative (NJTI) Telecommunicator
Emergency Response Taskforce (TERT)

npstw.org

National Public Safety Telecommunicators Week

psc.apointl.org

PSC Magazine Online

psconnect.org

PSConnect - Online Community

psfa.us

Public Safety Foundation of America

techforum.apointl.org

Emerging Technology Forum



Stay Connected

Keep Up To Date With APCO News and Events.



News Coverage

For current news about APCO International, visit:

apcointl.org/about-apco/newsroom/apco-in-the-news.html

psc.apcointl.org/category/news/apco/

External news relevant to the public safety communications industry can be found at:

psc.apcointl.org/



Publications

PSC – Public Safety Communications Magazine

The official magazine of the APCO International, PSC is the authoritative source of information on public safety communications worldwide. Subscription to the magazine is a member benefit.

PSC eNews

PSC eNews is a weekly electronic newsletter providing industry updates and APCO news. Subscription is open to all interested in the public safety communications field.

Annual Report

APCO produces its annual report every July. See the most current report at www.apcointl.org/annualreport

Follow Us

