ABOUT

Founded in 1935, the Association of Public-Safety Communications Officials (APCO) International is the world’s oldest and largest organization of public safety communications professionals and supports the largest U.S. membership base of any public safety association. APCO International provides public safety communications expertise, professional development, technical assistance, advocacy and outreach to benefit more than 30,000 members and the public at large.

APCO has offices in Daytona Beach, FL, and Alexandria, VA.

To learn more, visit apcointl.org.
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LONG RANGE STRATEGIC PLAN

MISSION: APCO is an international leader committed to providing complete public safety communications expertise, professional development, technical assistance, advocacy and outreach to benefit our members and the public.

VISION: APCO commits to strengthen our communities by empowering and educating public safety communications professionals.

GOALS + STRATEGIES:

1. Refresh, strengthen, research and expand training and resources to meet the needs of public safety communications.
   A. Anticipate, identify, evaluate and develop current and future training to address the needs of public safety communications professionals and those in supportive roles.
   B. Evaluate and expand leadership development offerings.
   C. Refresh and upgrade Project RETAINS.
   D. Broaden outreach to encourage interest in public safety communications as a career.
   E. Ensure that existing course offerings are updated and applicable.
   F. Explore alternative training methodologies.

2. Ensure APCO's financial stability.
   A. Investigate options for increased revenue.
   B. Mitigate financial risk.
   C. Enhance corporate partner opportunities.
   D. Explore strategic alliances for growth.
   E. Examine international development opportunities in a prudent manner.

3. Expand the prominence of APCO International by increasing advocacy efforts on a national level.
   A. Pursue reclassification of frontline public safety communications personnel to telecommunicators within the protective service occupations in recognition of their mission-critical function.
   B. Promote APCO as a resource to legislative, administrative and regulatory entities.
   C. Position APCO as the premier public safety communications association.
   D. Promote APCO as the public safety communications authority related to technology and operations.
   E. Identify and promote policy changes to address public safety communications needs.

4. Increase the value of membership and broaden the opportunities for member participation.
   A. Ensure access to committee service for all interested members.
   B. Promote leadership opportunities at all levels of association governance.
   C. Retain membership levels.
   D. Effectively market the benefits of membership.
   E. Develop new products and services to add member value.

5. Lead public safety communications in enhancing the understanding and usage of emerging technologies.
   A. Leverage spectrum management tools and emerging technologies to promote the efficient utilization of available public safety spectrum.
   B. Continue to lead in the development of the FirstNet broadband network.
   C. Collaborate on the development and implementation of NextGen 9-1-1 technologies.
   D. Promote and monitor implementation of the national plan to improve 9-1-1 location accuracy.
   E. Explore markets for APCO services related to emerging technologies.

6. Advance APCO's position as the premier public safety communications standards setting body.
   A. Educate the public safety communications industry on the Standard Development Process.
   B. Increase awareness of APCO as an American National Standards Institute (ANSI) accredited Standards Development Organization.
   C. Aggressively monitor APCO committee work product and trends in the public safety communications sector to anticipate and identify new standards development needs.
   D. Employ a variety of research methods to determine appropriate standards content.
   E. Promote APCO standards to legislative, technical and governmental bodies.
This past year, we set ourselves on a path to prepare the way for the next generation of technologies and workforce challenges so we can meet our member’s expectations and needs well into the future.

The Project 43 report, *Broadband Implications for the PSAP*, is our roadmap and several initiatives have flowed from its release at APCO 2017. Among these, the Executive Committee, Board and staff have been strong and forceful advocates for seamless interoperability for NG9-1-1 deployments. This has included advocacy along with our public safety partners for significant federal funding through the Next Generation 9-1-1 Act proposed in both the House and Senate.

We have retooled our standards development work that is vital to successful NG9-1-1 implementation by putting association staff at the helm to drive results with more business-like efficiency. Our Certified Public-Safety Executive (CPE) graduates have doubled to 64 and our most recent application cycle for Class 05 was the most competitive thus far with more applicants than available seats. With the complex challenges facing our profession in a NG9-1-1 future, cultivating outstanding public safety executives is critical to leading us forward.

APCO IntelliComm™ supported by IBM Watson Analytics has been another initiative in 2018 that is poised to revolutionize the way communications centers can provide life-saving services to our citizens through the most advanced criteria-based guidecard software in the industry.

All the while, our membership continues to grow past 30,000 members, our training Institute is experiencing double digit growth (13% to be exact) and, in the governance of our association, we are making further strides in terms of continuity and consistency.

We are proud of these and many other accomplishments chronicled in this report and are confident in the future of APCO. It will continue to take all of us working in concerted ways to effectuate positive change for our profession and the citizenry we serve.

Sincerely,

Martha K. Carter
President

Derek K. Poarch
Executive Director & CEO
### APCO International, Inc. - Consolidated Balance Sheet
#### June 30, 2018 (Unaudited)

#### Financial Stability

<table>
<thead>
<tr>
<th>Assets</th>
<th>INTERNATIONAL</th>
<th>PSFA</th>
<th>CONSOLIDATED TOTAL</th>
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</thead>
<tbody>
<tr>
<td>Cash &amp; Investments</td>
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<td>$988,785.48</td>
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<td>$1,182,175.15</td>
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<td>Total Assets</td>
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<td>$3,729,061.32</td>
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<table>
<thead>
<tr>
<th>Liabilities</th>
<th>INTERNATIONAL</th>
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<td>$546,223.87</td>
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<td>$6,516.67</td>
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<td>$6,516.67</td>
<td>$4,863,215.90</td>
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<th>Net Assets</th>
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<th>PSFA</th>
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<td>Unrestricted</td>
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<td>Permanently Restricted</td>
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<td>$273,547.00</td>
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<td>Total Net Assets</td>
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<tr>
<td>Total Liabilities &amp; Net Assets</td>
<td>$11,093,166.77</td>
<td>$3,729,061.32</td>
<td>$14,822,228.09</td>
</tr>
</tbody>
</table>
APCO’s membership numbers remain strong at over 30,000 members; this is 4.25% growth since July 2017. A key factor in APCO’s growth are the activities at the chapter level. Fourteen chapters achieved more than 10% annual growth – five of these chapters were over 20%. In August 2017, APCO International expanded its global reach with the chartering of a new chapter, APCO Saudia Arabia. The newly formed chapter had representatives present to celebrate the charter at APCO 2017, and has already shown healthy growth.

<table>
<thead>
<tr>
<th>MEMBER TYPE</th>
<th>7/1/2014</th>
<th>7/1/2015</th>
<th>7/1/2016</th>
<th>7/1/2017</th>
<th>7/1/2018</th>
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<tr>
<td>Public Safety Practitioners</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Associate</td>
<td>3,269</td>
<td>2,958</td>
<td>2,849</td>
<td>2,814</td>
<td>2,817</td>
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<tr>
<td>Full Member</td>
<td>6,289</td>
<td>5,829</td>
<td>5,622</td>
<td>5,284</td>
<td>4,958</td>
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<tr>
<td>Full Group Member</td>
<td>2,950</td>
<td>3,942</td>
<td>4,487</td>
<td>5,574</td>
<td>5,975</td>
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<td>Online Group Member</td>
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<td>10,429</td>
<td>11,351</td>
<td>15,084</td>
<td>16,385</td>
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<tr>
<td>Commercial</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Full Commercial Member</td>
<td>963</td>
<td>823</td>
<td>695</td>
<td>645</td>
<td>577</td>
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<tr>
<td>Commercial Group Member</td>
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<td>88</td>
<td>171</td>
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<td>167</td>
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<td>Total Individual Members</td>
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<td>24,069</td>
<td>25,175</td>
<td>29,619</td>
<td>30,879</td>
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<td>Organizations</td>
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<td>Group Member Agencies</td>
<td>488</td>
<td>659</td>
<td>726</td>
<td>859</td>
<td>1,011</td>
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<tr>
<td>Commercial Group Companies</td>
<td>n/a</td>
<td>14</td>
<td>30</td>
<td>41</td>
<td>38</td>
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<tr>
<td>Total Organizations</td>
<td>488</td>
<td>673</td>
<td>756</td>
<td>900</td>
<td>1,049</td>
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</table>

The agency group membership, implemented six years ago, continues to be the fastest growing membership category. There are more than 1,000 agencies holding group memberships; 18% over July 2017.
MODERNIZING 9-1-1 SYSTEMS

APCO continued to work with partners in public safety and the federal government to modernize 9-1-1 systems nationwide with the deployment of Next Generation 9-1-1 (NG9-1-1). NG9-1-1 is a secure, nationwide, interoperable, open standards-based, all-IP emergency communications infrastructure enabling end-to-end transmission of all types of data, including voice and multimedia communications from the public to an emergency communications center. APCO has promoted the need for seamless interoperability for NG9-1-1 deployments, meaning PSAPs can receive emergency calls and related data from the public, then analyze and share the emergency calls and related data with other PSAPs and responders in the field, regardless of jurisdiction, device, software or service provider and without costly after-the-fact integrations or specialized interfaces.

APCO advocated for significant federal funding for NG9-1-1, joining with industry and other public safety associations to call on congressional leadership for support. Late last year, the Next Generation 9-1-1 Act of 2017 was introduced in both the House of Representatives and the Senate. Consistent with APCO’s advocacy, the proposed law includes a potential grant program for NG9-1-1 that requires seamless interoperability and preserves state and local control of 9-1-1.

PROTECTING PUBLIC SAFETY’S SPECTRUM

APCO sought to ensure that public safety’s use of spectrum remains protected from interference and sufficient for public safety’s needs. In several proceedings at the Federal Communications Commission and with Congress, APCO addressed issues such as protecting public safety microwave operations in the 6 GHz band, preserving dedicated spectrum allocations for public safety, and promoting the increased use of and investment in the 4.9 GHz band for mission critical broadband operations.

INCREASING RECOGNITION OF AND RESPECT FOR PUBLIC SAFETY TELECOMMUNICATORS

APCO continued to raise awareness of the lifesaving work performed every day by public safety telecommunicators. As part of this effort, APCO provided recommendations for agencies to ensure job descriptions align with the protective nature of the work. APCO also adopted a communications policy to use the comprehensive term “public safety telecommunicator” to better convey the public safety nature of the work and avoid assumptions that a call taker is a clerical job, or that a dispatcher is like a taxi dispatcher.

9-1-1 LOCATION ACCURACY

APCO continued its involvement in the CTIA efforts to comply with the Federal Communications Commission (FCC) 4th Report and Order for Location Accuracy. These efforts have increased over the past year through involvement with the following CTIA Work Groups: Test Bed, LLC, Technical Advisory Committee (TAC); National Emergency Number Database (NEAD), LLC, Technical Advisory Committee (TAC); Z-Axis Work Group; and PSAP Implementation.

The CTIA Test Bed, LLC, TAC was established to assess how location technologies perform and develop metrics for estimating compliance with the FCC’s location accuracy requirements. In 2018, APCO maintained an advisory role in the testing of 9-1-1 location accuracy testing. During the past year, Test Bed, LLC, evaluated current location accuracy technologies in three major cities for horizontal and vertical location accuracy metrics. Once testing is complete, these metrics will be used to establish a baseline and influence the FCC location accuracy rulings. Testing for dispatchable location metrics will occur in late 2018.

The NEAD is being developed to be used in conjunction with location technologies to provide dispatchable location to the PSAP. APCO’s advisory role in this process
will support and enhance public safety present and future operations. Reference points, consisting of Wi-Fi and Bluetooth devices, are currently being provisioned into the NEAD. The NEAD will continue to be developed in 2018 as dispatchable location technologies are implemented in emergency communications. The Z-Axis Work Group is finalizing the 9-1-1 Location Test Bed, LLC, Report on Stage Z.

The CTIA PSAP Implementation Work Group is developing recommendations for functional end-to-end testing in an effort to assist PSAPs in the implementation of higher-accuracy location solutions and related processes. This end-to-end testing will consist of calls in the test bed regions where reference points are dense enough to demonstrate NEAD derived location. The work group recommendations will be shared with the CTIA Test Bed, LLC, TAC, the NEAD, LLC, TAC and the Alliance for Telecommunications Industry Solutions (ATIS) Emergency Services Interconnection Forum (ESIF) Emergency Services Methodology (ESM).

In multiple FCC proceedings, including those addressing enterprise communications systems (including multi-line telephone systems), location-based routing of 9-1-1 calls, and supplemental data solutions and 9-1-1 applications, APCO highlighted the importance of achieving reliable and accurate location information for 9-1-1.

STANDARDS

A number of standards are in development and re-development as APCO is an American National Standards Institute (ANSI)-accredited Standards Developer (ASD) and produces accredited standards to meet our industry’s rapidly changing environment through a consensus-based and balanced process. APCO has successfully transitioned to a staff-driven standards development process which is more streamlined and efficient. The Standards Development Committee, Subcommittees and Writing Groups worked on standards that address current and future operations, training and technologies. APCO remains the premier, accredited public safety standards development organization.

APCO AGENCY TRAINING PROGRAM CERTIFICATION (ATPC)

APCO ATPC continued to grow as agencies work to certify that their training program meets APCO ANS 3.103.2.2015 Minimum Training Standards for Public Safety Telecommunicators. A record 25 agencies received certification this year and will be recognized at the Food for Thought Luncheon taking place as part of APCO 2018. APCO staff is currently working with software engineers to provide an updated platform for agencies who wish to obtain initial certification or recertify their current certification as meeting the national standard.
APCO SCHOLARSHIP PROGRAM
Commercial Advisory Committee (CAC)/Silent Key Scholarship

The APCO Commercial Advisory Council (CAC)/Silent Key Scholarship Program continued to provide a funding source that not only provides an opportunity for APCO members to expand their knowledge and training, but in many cases, gaining the essential knowledge needed to effectively and efficiently perform their jobs.

This year 78 general scholarships were funded for a total of $53,959 in awards and reserve funding for next year. The average amount awarded was $700 and included awards to 44 managers and supervisors as well as 34 frontline and other communications personnel. Additionally, 30 scholarships were awarded to those seeking financial assistance to attend the Certified Public-Safety Executive (CPE) Program. Those awards totaled $44,500 and brought the total amount of scholarships awarded this year to $98,459.

Because of the following scholarship donors, APCO has the ability to impact lives by helping members better themselves, enhance essential job skills and ultimately better serve their communities.

Scholarship donors for 2017 were Motorola Solutions Foundation, Avtec, Hexagon Safety & Infrastructure, Illinois APCO Chapter, VESTA, Superion, TC Communications, Tyler Technologies and West Corporation.

LEADERSHIP PROGRAMS
Certified Public-Safety Executive (CPE) Program

The Certified Public-Safety Executive (CPE) Program saw steady growth in its second year with two more classes totaling 32 graduates. This brings the ranks of CPEs to 64. This year’s graduates will be recognized at APCO’s Annual Conference and Expo in August.

Class 05 is underway and Class 06 will begin in January 2019. Of the record number of applicants for Class 05, 21 were accepted into the program, and numerous applications have already been received for Class 06.

The CPE curriculum of readings and case studies from renowned leadership professionals and distinguished academic sources stimulates in-depth study and discussion. A focus on guided self-discovery and personalized leadership assessment provides participants with the knowledge and skills necessary to develop their own authentic and unique leadership styles.

New this year, CPE 404 Retreat Day was developed to meet the continuing thirst for leadership education our graduates have shown. This new class in a seminar format builds on the concept of accountability training, asking graduates to explore how their CPE education is impacting their professional practice. It delves into new and expanded topics and offers a refresher of points previously covered. The inaugural offering will take place at the APCO 2018 Conference and Expo in August.

Registered Public-Safety Leader (RPL) Program

The Institute conducted an evaluation of the Registered Public-Safety Leader (RPL) Program using RPL graduates, RPL facilitators and Institute administrators as members of its review panel. The group conducted an extensive survey to explore the RPL experience in terms of messaging, course content and learning activities and worked together over the past year on a plan to update the program.

The result was the development of five new courses that include current topics directly tied to management and leadership in public safety communications. The updated courses continue to focus on the five foundational topics of the original RPL Program, but also include new topics such as virtual and remote teamwork. In addition, audio and visual resources have been added to enhance the RPL learning experience. This updated program will launch in January 2019.

CYBERSECURITY HYGIENE TRAINING

The APCO Institute co-hosted an eight-hour course, “Cybersecurity Hygiene Training,” which was held at APCO headquarters on January 5. The course, sponsored and presented by SecuLore, provided an overview of all aspects of cybersecurity with specific information on
steps to take to enhance the security of an emergency communications center.

CONTINUING DISPATCH EDUCATION (CDE)

In response to a customer survey which identified a need for shorter live courses, the Institute developed two four-hour CDE seminars to meet this need.

Recognizing that the concept of “quality” has become of vital importance in our industry, Institute staff created a seminar that addresses quality assurance and quality improvement (QA/QI). The seminar focuses on what is needed in an effective QA/QI program and why it is important in the communication center. It also provides the attendee with the fundamentals of how to maximize the quality of work within a PSAP.

The other four-hour seminar explores the topic of suicidal callers. It covers statistics related to suicidal callers and the warning signs that can precede a suicide attempt. Participants also learn about some of the most common errors that can occur in the PSAP during a suicide intervention and how to avoid them.

SUPERVISOR WEBINAR SERIES

To address the need for continuing education for communication center supervisors, the Institute developed a series of webinars that address topics that can apply specifically to individuals that hold this position. Webinar series covers:

• Active Listening: Can You Hear Me Now?
• Writing Effective Policy for the Comm Center: The ABCs and 123s
• Career Planning: It’s Not Just a Job
• Mentoring in the Comm Center: From Fledgling to High Flyer
• Setting Goals: A Goal Without a Plan Is Just a Wish!
• Time Management: Plan Ahead or Fall Behind!

These webinars are all recorded and free to all APCO members, regardless of job title.

AGENCY INSTRUCTOR TOWN HALL WEBINAR

The Institute conducted quarterly town hall webinars for agency instructors in an effort to enhance customer service and increase communications with APCO certified agency instructors. The interactive sessions allowed Institute staff to provide pertinent information to instructors as well as to address any questions or concerns expressed by instructors.

Institute Students By Category

![Chart showing the number of students by category from 2014 to 2018. Categories include Agency, Co-Hosted, Contract, Online, and Recert.]}
PRODUCTS AND SERVICES

APCO INTELLICOMM™

PSAPs are evolving into the nerve centers of all emergency response. The emergency communications center (ECC) of today requires the most robust, reliable and technologically advanced systems available to deliver the lifesaving services their communities expect.

To meet this need, APCO International announced in August at the Opening General Session of APCO 2017 the collaboration with IBM to create APCO’s new guidecard software IntelliComm, a cognitive, criteria-based system designed for the 21st century telecommunicator. IntelliComm is a hosted solution that resides in the IBM Cloud and provides a secure, resilient and redundant environment used for many government applications at the federal, state and local levels.

APCO IntelliComm mirrors current guidecards for EMD, law enforcement and fire and will include the most up-to-date NCMEC and ERG manual, as well as groundbreaking features to optimize QA efforts in call taking and dispatching. Watson Analytics-based cognitive capabilities include trend analysis, meta-data processing and the ability to learn based on the experiences, both positive and negative, of your specific agency’s implementation. As more data is “fed” to Watson Analytics, more analysis becomes possible. This allows the system to train itself, and in turn make recommendations and provide reports to ECC leadership. Each ECC in the IntelliComm ecosystem is created as a single “instance” in the IBM Watson Analytics world. This allows Watson to learn and train based on how each PSAP operates.

APCO CONSULTING SERVICE (ACS)

ACS continued to build upon its reputation for providing neutral, professional and cost-effective service to agencies and local governments. During the 2017-2018 fiscal year, ACS received multiple contracts from agencies across the U.S. APCO ACS provides agencies with an objective third-party assessment of staffing, operations, technologies, and in some cases, consolidation and shared services.

PROJECT RETAINS

APCO staff, in consultation with George Mason University, completed a revised study to update the eight-year-old Responsive Efforts to Assure Integral Needs in Staffing (Project RETAINS®) report. Given the numerous changes in the dynamics and needs of PSAPs, this study will result in a revised toolkit for estimating staffing needs and assessing employee satisfaction, and will provide insight into the emerging PSAP environment of IP transition, text-to-911, location technology improvements and other advancements with NG9-1-1 and FirstNet.
FREQUENCY COORDINATION

AFC, APCO’s Spectrum Management Division, remained the leader in public safety coordination in the midst of a continued sluggish market. This trend has continued since the completion of narrowbanding in 2013. However, AFC has held its revenue steady and has not lost any market share to the competition. There are a number of factors affecting the land mobile coordination market including, but not limited to, uncertainty created by FirstNet and the future of LMR-based systems, licensing freeze on T-band channels (470 to 512 MHz), frequency band congestion in VHF-HB (150 to 170 MHz) and UHF (450 to 470 MHz) in many parts of the country, and the ongoing 800 MHz rebanding along Mexico and Canadian borders. The FCC did not take any action on 4.9 GHz band and 800 MHz interstitial channels.

P25 AND CAPRAD HIGHLIGHTS

APCO’s grant was renewed by the U.S. Department of Homeland Security Science and Technology Directorate (DHS-ST) for the implementation of Project 25 (P25) and the restructuring of CAPRAD. APCO supported the P25 CAP Advisory Panel (AP) by publishing a new P25 Test Requirements Compliance Assessment Bulletin (CAB) that includes TDMA test cases and by updating the Supplier Declaration of Compliance (SDOC) and Summary Test Report (STR) document templates and submittal procedures to reduce the amount of submitted paperwork and improve the usefulness of the SDOC and STR. APCO worked closely with the National Regional Planning Council to launch the new CAPRAD Application module (capradap.org). The application module is managed by Sitesafe and is based on its Spectrumwatch platform. Many regional planning committees have begun using the site since it allows regions to manage and process the applications quickly and efficiently.

Market Share Analysis
July 2017 to June 2018

![Market Share Analysis Chart]

- Sum of APCO
- Sum of IMSA
- Sum of AASTHO
- Sum of FCCA

Annual Report 13
APCO 2017
83rd Annual Conference & Expo

APCO’s Annual Conference & Expo was held August 13-16, 2017, in Denver, CO, where more than 5,400 attendees had access to 117 professional development sessions and 290 exhibitors, including 82 new exhibitors, occupying 61,940 net square feet of exhibit space, an increase in square footage over the previous year. The conference was also supported by 41 sponsors and supporters, including 27 returning sponsors/supporters and 15 new sponsors/supporters. This was the highest number of conference sponsors/supporters to date.

Starting the conference with the Opening General Session, General Keith Alexander, USA (Ret.), spoke on the nation’s current state of affairs and what’s on the horizon, and offered solutions about what we can do to stay ahead of the curve to protect America’s most vulnerable targets and secure our nation for future generations. Winners of the Public Safety Awards Program and Leadership in Technology Awards were recognized.

During the Distinguished Achievers Breakfast, FirstNet Chairwoman Sue Swenson opened the session giving attendees an update on FirstNet’s progress. Platinum Corporate Partners, CALEA certifications, NCMEC partnerships and graduates from CPE and RPL were recognized followed by the keynote presentation from Colonel Jill Morgenthaler retired U.S. Army Colonel. Colonel Morgenthaler covered five core leadership components necessary for facing a crisis, showing how to apply specific leadership skills for managing the change or crisis.

During the Food for Thought Luncheon, keynote speaker Scott O’Grady, an American hero and New York Times best-selling author, shared his six-day, life-or-death ordeal that made headlines and inspired millions and taught attendees about preparation, teamwork and leadership. Agency Training Program certifications and the membership growth awards were recognized.

Networking events included a rodeo-themed Block Party held at the National Western Complex where APCO attendees were able ride mechanical bulls and dance to music. Guests also enjoyed a 45-minute rodeo complete with trick riding and barrel racing. At the Connect & Celebrate Dinner, Michael Andrew and the Swingerhead band performed prior to the main performance by Dewayne Hill, a comedic magician. Life Member and Presidential Awards were presented along with the swearing-in of the Executive Committee and Board of Directors.

New at APCO 2017 was the introduction of a guided run/walk for all levels through the downtown Denver area and the first ever conference T-shirt design contest.

The Expo featured attractions such as the New Products Zone, App Island, the Presentation Theater which featured sessions on cutting-edge and hot topics in the public safety community and the Career Advancement Center which featured presentations to enhance professional growth. The Resume Review Center staffed by HR professionals provided helpful tips to attendees while reviewing their resumes and continues to be an attendee favorite. The display of unique public safety vehicles from Denver agencies was a popular attraction as were the newly added K-9 demonstrations.

ENVISION
January 2018 & February 2018

APCO hosted a new event called “Envision” in Austin (January 2018) and Nashville (February 2018). These day-long events featured expert discussion and training for public safety practitioners and industry members on issues related to cybersecurity and NG9-1-1. The
two events had one exclusive sponsor, SecuLore, who provided helpful tips on cybersecurity.

8TH ANNUAL PUBLIC SAFETY BROADBAND SUMMIT

The 2018 Broadband Summit & Expo was held in Arlington, VA, on May 1-2, 2018. This event brought together technology experts, policy leaders, industry partners, commercial service providers and public safety professionals, as well as state and local government personnel to discuss new technologies and legislative/regulatory developments that are shaping public safety communications. Speakers included FCC Commissioner Jessica Rosenworcel, FirstNet CEO Michael Poth, industry experts, 9-1-1 directors, and senior policy officials from the FCC, the U.S. Department of Homeland Security and Capitol Hill. Nine sponsors and one supporter participated in the Summit and shared their technology and solutions with attendees.

14TH ANNUAL PUBLIC SAFETY COMMUNICATIONS LEADERSHIP IN POLICY AWARDS DINNER

APCO’s 14th Annual Public Safety Communications Leadership in Policy Awards Dinner was held in Arlington, VA, on May 1, 2018. During the dinner, APCO recognized four award winners for their outstanding service and dedication to the public safety communications community. A portion of the proceeds raised from this event go to the continued support of the Public Safety Foundation of America. In addition, $1,353 in onsite donations were collected for the Sunshine Fund which supports public safety telecommunicators in times of special need. Eight patrons supported this event.

The award winners were:

LEADERSHIP IN ADVOCACY AWARD

[Image]
Dan Cotter
Director
First Responders Group, Science and Technology Directorate
U.S. Department of Homeland Security

LEADERSHIP IN REGULATORY SERVICE AWARD

[Image]
Zenji Nakasawa
Public Safety and Consumer Protection Advisor
Office of Chairman Ajit Pai, Federal Communications Commission

LEADERSHIP IN LEGISLATIVE SERVICE AWARD

[Image]
The Honorable Bill Nelson
United States Senator

LEADERSHIP IN ADVANCING COMMUNICATIONS POLICY AWARD

[Image]
Ed Parkinson
Director of Government Affairs
First Responder Network Authority

CORPORATE PARTNERSHIPS

With 25 Corporate Partners, the program continued to offer benefits that attract companies to join the program.