



# ***Elected Officials Invitation***

***Spend an afternoon with us and learn about the value of your 911 Communications Center while seeing first-hand how emergencies are handled in your community. Topics will include:***

- *An overview and tour of our Center*
- *Observe the 911 call taking process from that first urgent telephone call for help*
- *See how our staff identifies the problem and determines an appropriate response*
- *Learn how we responsibly manage Police, Fire, and EMS public safety units*
- *Get an overview of our hiring, training, and quality assurance processes*
- *Funding sources and statistics*
- *The issues impacting future technology*
- *Our disaster preparedness for earthquake, flood, weather related events, hazardous or major incidents*

***Get information to help you respond to questions from your constituents regarding the 911 process***

Date: Saturday, April 28, 2012

Time: 1:00 p.m. to 4:00 p.m.



**Save Your Spot**

**Call (253) 372-1300 or email  
Yvonnec@valleycom.org**

<http://www.valleycom.org/>