

Agency Name
Agency media PIO
Agency media contact Information

FOR IMMEDIATE RELEASE

[Agency Name] Taking major steps to handle the growing number of missing & exploited children 9-1-1 calls

Partnership with the National Center for Missing & Exploited Children (NCMEC) Announced

[INSERT CITY, STATE, DATE]- Emergency 9-1-1 calls regarding missing and/or sexually exploited children could be the first step towards saving a child in your community. The [INSERT PSAP AGENCY NAME] has completed (###) hours of enhanced specialized training and is now better prepared to take these types of calls. [Agency] has recently become a NCMEC 9-1-1 Call Center Partner. This program acknowledges [Agency's] commitment to making the safety of our children a priority. Every 9-1-1 call involving a missing and/or sexually exploited child must be handled according to best practices. To promote the adoption of these best practices, NCMEC has created the **9-1-1 Call Center Partner Program**. The [Agency] has incorporated the best practices in its policies and training material, making a commitment to follow these best practices.

[QUOTE FROM SENIOR REPRESENTATIVE OF PARTNER AGENCY]

Every year, 200, 000 children go missing in the United States. That's more than 2,000 children per minute. Calls about missing and sexually exploited children can become high profile events that have a devastating impact on the victim's family, your community, and your call center. Every 9-1-1 call center must have in place policies and training to help ensure every missing and sexually exploited child is given the best chance to be found alive and unharmed. NCMEC is encouraging all Emergency Call Centers to become a NCMEC 9-1-1 Call Center Partner in order to obtain the skills and resources needed to respond to calls pertaining to missing and/or exploited children. To learn more about the 9-1-1 Partner Program, visit www.missingkids.com/911.